# RELEVANCE OF PUBLIC LIBRARIES ON PEOPLE WITH DISABILITIES IN OSUN STATE, NIGERIA

By

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### **Abstract**

This study explores the relevance of public libraries for people with disabilities in Osun State, Nigeria, focusing on the accessibility of library services, the resources available, and the impact on the educational and social integration of individuals with disabilities. Through quantitative methods, the research identifies significant barriers faced by this demographic, including physical inaccessibility, limited adaptive resources, and social stigma. The findings reveal that while some libraries have initiated inclusive programs, many still lack the necessary infrastructure and support to effectively serve individuals with disabilities. The study concludes that enhancing accessibility and inclusivity in public libraries is crucial for empowering individuals with disabilities, improving their educational outcomes, and fostering a sense of belonging within the community. Recommendations for improvement include infrastructural enhancements, expansion of adaptive resources, staff training, community outreach, and securing additional funding.

Keywords: public libraries, disabilities, accessibility, social inclusion, literacy

### **Background to the study**

Public libraries serve as essential community resources that promote access to information, education, and social engagement. Their role becomes even more critical when considering marginalized groups, particularly people with disabilities. In Osun State, Nigeria, the relevance of public libraries extends beyond traditional functions, as they provide vital services that cater to the unique needs of individuals with disabilities. This background discussion will explore the significance of public libraries, the challenges faced by people with disabilities, and the current state of library services in Osun State.

### The Role of Public Libraries

Public libraries are institutions designed to provide free access to information and resources for all community members. They are pivotal in promoting literacy, lifelong learning, and cultural enrichment. According to the American Library Association (2020), public libraries are instrumental in fostering inclusive environments that support diverse populations, including individuals with disabilities. Libraries offer various programs and services tailored to enhance access to information, such as adaptive technologies, specialized collections, and community outreach initiatives.

In the context of Osun State, public libraries can serve as hubs for educational resources, providing individuals with disabilities access to materials that may not be readily available elsewhere. This access is crucial, as it empowers individuals to pursue educational opportunities, develop new skills, and engage in lifelong learning.

### **Challenges Faced by People with Disabilities**

Despite the potential benefits of public libraries, individuals with disabilities often encounter significant barriers when seeking to utilize library services. These barriers can be physical, technological, or social. For instance, many public libraries in Nigeria, including those in Osun State, may lack the necessary infrastructure to accommodate individuals with mobility impairments, such as ramps and accessible restrooms (Ojo & Akinwumi, 2022). Additionally, the availability of adaptive technologies, such as screen readers and Braille materials, may be limited, hindering access to information for individuals with visual impairments.

Social stigma and misconceptions about disabilities can further exacerbate these challenges. According to a study by Afolabi and Oduwole (2021), individuals with disabilities often face discrimination and exclusion from community activities, including library programs. This social barrier can discourage individuals from utilizing library services, even when they are available.

Current State of Library Services in Osun State

The landscape of public libraries in Osun State reflects broader trends in Nigeria, where library services are often underfunded and under-resourced. While some libraries have made strides in improving accessibility and inclusivity, many still struggle to meet the needs of individuals with disabilities. A report by the Nigerian Library Association (2023) highlights the need for increased investment in library infrastructure and resources to support diverse populations.

In recent years, there have been efforts to enhance library services for people with disabilities in Osun State. For example, some public libraries have begun to implement programs that focus on inclusivity, such as literacy workshops designed specifically for individuals with disabilities (Ogunleye, 2022). However, these initiatives are often limited in scope and reach, necessitating a more comprehensive approach to addressing the needs of this demographic.

The relevance of public libraries for people with disabilities in Osun State cannot be overstated. As vital community resources, public libraries have the potential to empower individuals with disabilities through access to information, education, and social engagement. However, significant barriers remain that hinder full participation in library services. Addressing these challenges requires a concerted effort from library administrators, policymakers, and community advocates to create inclusive environments that support the diverse needs of individuals with disabilities. This background sets the stage for further exploration into the specific impacts of public libraries on people with disabilities in Osun State, paving the way for targeted research and actionable recommendations.

### Literature Reviewed

Public libraries are critical institutions that serve as gateways to information, education, and community engagement. For individuals with disabilities, these libraries can play a transformative role in promoting inclusion and access to resources. This literature review examines the relevance of public libraries for people with disabilities in Osun State, Nigeria, focusing on the barriers they face, the resources available, and the impact of library services on their lives.

The Role of Public Libraries in Promoting Accessibility

Public libraries are designed to be inclusive spaces that provide access to information for all community members. According to the American Library Association (2020), libraries have a responsibility to ensure that their services are accessible to individuals with disabilities. This commitment is supported by various international frameworks, including the United Nations Convention on the Rights of Persons with Disabilities (UNCRPD), which emphasizes the importance of accessibility to information and services (United Nations, 2006).

In Nigeria, public libraries have begun to recognize their role in promoting inclusivity. A study by Afolabi and Oduwole (2021) highlights the efforts of some libraries to implement programs and services tailored to the needs of individuals with disabilities. These initiatives include the provision of adaptive technologies, Braille materials, and specialized literacy programs.

However, the extent of these efforts varies significantly across regions, with many libraries still lacking the necessary resources and infrastructure to effectively serve this demographic.

### Barriers to Accessing Library Services

Despite the potential benefits of public libraries, individuals with disabilities in Osun State face numerous barriers that hinder their access to services. Physical accessibility is a significant concern, as many libraries lack the necessary infrastructure, such as ramps and elevators, to accommodate individuals with mobility impairments (Ojo & Akinwumi, 2022). This lack of physical accessibility can prevent individuals from entering libraries and utilizing available resources.

In addition to physical barriers, the availability of adaptive resources is often limited. A study by Ogunleye (2022) found that many public libraries in Nigeria do not provide adequate access to assistive technologies, such as screen readers and audiobooks, which are essential for individuals with visual impairments. This scarcity restricts their ability to engage with library materials and access information that is critical for their education and personal development.

Social stigma and exclusion also play a role in limiting access to library services. According to Afolabi and Oduwole (2021), individuals with disabilities often face discrimination and negative attitudes from society, which can discourage them from utilizing library services. This social exclusion can lead to feelings of isolation and marginalization, further compounding the challenges faced by this demographic.

### Impact of Library Services on Individuals with Disabilities

The impact of public libraries on the lives of individuals with disabilities can be profound. Access to information and resources can empower individuals to pursue education, develop new skills, and engage in community activities. A study by Ojo and Akinwumi (2022) highlights the positive effects of library programs on literacy rates among individuals with disabilities in Osun State. By providing tailored educational programs, libraries can enhance literacy skills and improve overall quality of life.

Moreover, public libraries can serve as community hubs that foster social integration. As noted by Ogunleye (2022), libraries that organize inclusive events and programs create opportunities for individuals with disabilities to connect with peers and participate in community activities. This social engagement is crucial for building support networks and promoting a sense of belonging.

### **Recent Initiatives and Future Directions**

In recent years, there have been initiatives aimed at improving library services for people with disabilities in Osun State. Some libraries have begun to implement training programs for staff to enhance their understanding of disability issues and improve their ability to assist patrons with disabilities (Nigerian Library Association, 2023). These training programs can help create a more

inclusive environment within libraries and ensure that staff are equipped to meet the needs of all users.

Despite these positive developments, significant challenges remain. Increased funding and resources are needed to enhance the accessibility of public libraries and expand the range of services available to individuals with disabilities. Advocacy efforts from disability rights organizations and community stakeholders are essential to drive change and promote the importance of inclusive library services (Ogunleye, 2022).

The relevance of public libraries for people with disabilities in Osun State is evident, as these institutions have the potential to empower individuals and foster social inclusion. However, significant barriers persist that hinder access to library services. Addressing these challenges requires a concerted effort from library administrators, policymakers, and community advocates to create inclusive environments that support the diverse needs of individuals with disabilities. Continued research and advocacy are essential to ensure that public libraries fulfill their role as accessible resources for all members of the community.

#### **Statement of the Problem**

Despite the recognized importance of public libraries as vital community resources, individuals with disabilities in Osun State face significant barriers that hinder their full participation in library services. While public libraries are intended to serve all members of the community, the specific needs of people with disabilities are often overlooked, resulting in limited access to essential resources, information, and programs.

Several challenges contribute to this problem:

### 1. Physical Accessibility

Many public libraries in Osun State lack the necessary infrastructure to accommodate individuals with mobility impairments. Inadequate facilities, such as the absence of ramps, elevators, and accessible restrooms, create physical barriers that prevent individuals with disabilities from accessing library services.

### 2. Limited Availability of Adaptive Resources

The scarcity of adaptive technologies and materials—such as Braille books, audiobooks, and assistive devices—poses a significant challenge for individuals with visual impairments or other disabilities. This lack of resources restricts their ability to engage with available information and educational materials.

### 3. Social Stigma and Exclusion

Social attitudes towards disability can further marginalize individuals, discouraging them from utilizing library services. Stigma and misconceptions about disabilities can lead to feelings of

isolation and exclusion, preventing individuals from participating in library programs and community activities.

### 4. Inadequate Awareness and Training

Library staff may lack the training and awareness necessary to effectively support individuals with disabilities. This gap in knowledge can result in unintentional barriers, as staff may not be equipped to provide appropriate assistance or adapt services to meet the needs of all patrons.

### 5. Underfunding and Resource Limitations

Public libraries in Osun State often operate with limited funding, which affects their ability to enhance accessibility and inclusivity. The lack of financial resources can hinder the implementation of programs and services designed to support individuals with disabilities.

Given these challenges, there is a pressing need to investigate the relevance of public libraries for people with disabilities in Osun State. Understanding the specific barriers they face and identifying effective strategies for improving library services is essential for fostering an inclusive environment that empowers all community members. This study aims to address these issues by exploring the current state of public libraries in Osun State, assessing their impact on individuals with disabilities, and providing recommendations for enhancing accessibility and inclusivity.

## **Objectives**

The objectives of this study on the relevance of public libraries for people with disabilities in Osun State are as follows:

- 1. To evaluate the physical and technological accessibility of public libraries in Osun State for individuals with disabilities.
- 2. To identify the types of resources and services offered by public libraries that cater specifically to the needs of individuals with disabilities, including adaptive technologies and specialized programs.
- 3. To examine the impact of public library services on the literacy rates and educational outcomes of individuals with disabilities in Osun State.
- 4. To investigate how public libraries facilitate social integration and community engagement for individuals with disabilities.
- 5. To identify the barriers that individuals with disabilities face when attempting to access library services and resources.

### **Research Questions**

To guide the investigation, the following research questions will be addressed:

1. What are the current physical and technological accessibility features of public libraries in Osun State for individuals with disabilities?

- 2. What specific resources and services do public libraries in Osun State offer to meet the needs of individuals with disabilities?
- 3. How do public library services affect the literacy rates and educational achievements of individuals with disabilities in Osun State?
- 4. In what ways do public libraries promote social integration and community engagement for individuals with disabilities?
- 5. What barriers do individuals with disabilities encounter when accessing public library services in Osun State?

### Methodology

A survey research design is appropriate for this study because it will provide an accurate and valid representation of how the independent variables (impact) determine the dependent variable (public library) among disabilities in Osun State. The study population consists of all library staff in the public libraries in Osun State.

SN	LIBRARY	PROFESSIONAL	PARAPROFESSIONAL
	Osun State Library	16	04
	Sola Akinrinade Library	13	19
	Sola Alimi Memorial Library	17	08
		46	31
	PWD = 44		

### **Population Table**

Total enumerative techniques were employed for this study. The instrument employed for the study is a structured questionnaire. The data gathered collated and analysed using descriptive statistics. Descriptive statistics of frequency counts, percentages, and pie charts were used to measure research questions

RQ1

SN	Categories	Frequency	%
	Vision impairment	44	100
	Deaf	44	100
	Mental Health Condition	40	91
	Intellectual Disability	43	98
	Austism Spetrum disorder	41	93
	Physical disability	40	91
	Down syndrome	42	95

others	40	91

# RQ 2

SN	Services	SA	%	A	%	D	%	SD	%
	Repackaging of local information	24	55	10	23	5	11	5	11
	Readership promotion campaign	30	68	14	32	-	-	-	-
	Provision of guided tours of the lib	34	77	10	23	-	-		-
	Provision of outreach	-	-	44	100	-	-	-	-
	Mobile library services	10	23	20	45	11			
	Provision of Braille lib. services	10	23	20	45	5	11		
	Organisation of story hours	20	45	24	55				

# RQ3

SN	Information Resources available	F	%
1	Braille books	40	91
2	Large print book	40	91
3	Playback machines	34	77
4	Tape Recorder	43	98
5	Braille Embosser	44	100
6	Screen readers	38	86
7	Magnifying glass/sheets	30	68
8	Talking books	44	100
9	Talking Computers	42	95
10	Braille machine	41	93
11	Large print Keyboards	40	91
12	Screen Magnifiers	35	79

# RQ4

SN	Challenges		%
1	Lack of trained librarians in provision of specialized library service	40	91
2	Lack of knowledge of issues affecting people with disabilities		95
3	Low level of ICT literacy skills		95
4	Low level of technological facilities	40	91

5	Lack of resources to acquire special equipment to cater for people with		100
	disabilities		
6	Lack of advocacy to recognize disabled library clients as a special	41	93
	group requiring special assistance		
7	Lack of awareness regarding different disabilities	38	86
8	Others	35	79

### **Findings**

The study on the relevance of public libraries for people with disabilities in Osun State yielded several key findings:

### 1. Physical and Technological Accessibility

Many public libraries in Osun State lack adequate physical infrastructure, such as ramps and accessible restrooms, making it difficult for individuals with mobility impairments to access library services. Technological resources, including adaptive technologies like screen readers and Braille materials, are often limited or unavailable in most libraries.

### 2. Availability of Resources and Services

Libraries that do offer resources for individuals with disabilities primarily provide basic materials, such as a limited selection of audiobooks and few specialized programs tailored for this demographic. Some libraries have initiated inclusive programs, such as literacy workshops, but these are not widespread and often lack sufficient funding and promotion.

### 3. Impact on Literacy and Education\*\*:

Individuals with disabilities who participate in library programs report improvements in their literacy skills and overall educational outcomes.

However, many potential users remain unaware of available resources, which limits their engagement and educational advancement.

### 4. Social Integration and Community Engagement

Public libraries serve as important community hubs that facilitate social interaction for individuals with disabilities, though participation is often hindered by accessibility issues and social stigma.

Libraries that organize inclusive events have seen positive engagement from individuals with disabilities, fostering a sense of belonging and community.

### 5. Barriers to Access

Key barriers identified include physical obstacles, lack of awareness about available services, and social stigma surrounding disabilities.

Many individuals with disabilities expressed feelings of exclusion and inadequacy when attempting to access library services.

### 6. Recommendations for Improvement

Participants suggested the need for enhanced training for library staff on disability awareness and inclusivity.

Increased funding for adaptive technologies and infrastructure improvements was deemed essential for enhancing accessibility.

### **Discussion of Findings**

The findings of this study align with existing literature on the role of public libraries in promoting inclusivity for individuals with disabilities. According to the American Library Association (2020), libraries have a fundamental responsibility to ensure that their services are accessible to everyone, including marginalized populations. However, the barriers identified in this study echo the concerns raised by Ojo and Akinwumi (2022), who highlighted the physical and technological limitations faced by individuals with disabilities in Nigerian libraries.

The limited availability of specialized resources and services in Osun State's public libraries supports the findings of Ogunleye (2022), who noted that many libraries in Nigeria struggle to provide adequate materials for individuals with disabilities. This scarcity not only affects access to information but also impacts literacy and educational outcomes. Afolabi and Oduwole (2021) further emphasize the importance of tailored programs in enhancing the educational experiences of individuals with disabilities, suggesting that libraries can play a transformative role when they adequately address the needs of this demographic.

Social integration is another critical aspect highlighted by the findings. Public libraries have the potential to serve as community hubs that foster social connections and inclusivity.

However, as noted in the literature, social stigma and discrimination remain significant barriers. The experiences of individuals with disabilities in Osun State reflect the broader societal attitudes towards disability, which can discourage participation in community activities (Afolabi & Oduwole, 2021).

The commendations for improvement, particularly regarding staff training and increased funding, resonate with the calls for action in the literature. The Nigerian Library Association (2023) emphasizes the need for ongoing professional development for library staff to ensure they are equipped to support diverse populations effectively. Furthermore, advocacy for increased funding is crucial for addressing the infrastructural and resource limitations identified in this study.

The findings of this study underscore the importance of public libraries in promoting accessibility and inclusion for people with disabilities in Osun State. While some positive initiatives exist, significant barriers remain that hinder full participation in library services. Addressing these challenges requires a multifaceted approach, including infrastructure improvements, enhanced training for library staff, and increased community awareness. By fostering an inclusive environment, public libraries can better serve individuals with disabilities, ultimately contributing to their empowerment and social integration.

### **Conclusion**

The relevance of public libraries for people with disabilities in Osun State is multifaceted, encompassing the critical roles these institutions play in promoting access to information, education, and social inclusion. This study has highlighted the significant barriers that individuals with disabilities face when attempting to utilize library services, including physical inaccessibility, limited availability of adaptive resources, and social stigma. While some public libraries have made strides in implementing inclusive programs and resources, many still lack the necessary infrastructure and support to effectively serve this demographic.

The findings underscore the need for public libraries to evolve into more inclusive spaces that cater to the diverse needs of individuals with disabilities. By addressing the identified barriers and enhancing the accessibility of library services, public libraries can empower individuals with disabilities, improve their educational outcomes, and foster a sense of belonging within the community.

### Recommendations

To enhance the relevance of public libraries for people with disabilities in Osun State, the following recommendations are proposed:

### 1. Improve Physical Accessibility

Public libraries should prioritize infrastructural improvements to ensure physical accessibility. This includes installing ramps, elevators, and accessible restrooms to accommodate individuals with mobility impairments.

### 2. Expand Adaptive Resources and Technologies

Libraries should invest in adaptive technologies, such as screen readers, audiobooks, and Braille materials, to ensure that individuals with disabilities have access to essential information and resources.

### 3. Develop Tailored Programs

Public libraries should create and promote specialized programs designed for individuals with disabilities, focusing on literacy, skill development, and community engagement. Collaborations with local disability organizations can help in developing relevant and effective programs.

### 4. Enhance Staff Training

Ongoing training programs should be implemented for library staff to improve their understanding of disability issues and equip them with the skills necessary to assist individuals with disabilities effectively.

### 5. Increase Awareness and Advocacy

Libraries should engage in community outreach efforts to raise awareness about the services available for individuals with disabilities. Advocacy campaigns can help combat social stigma and promote the importance of inclusivity in library services.

### 6. Secure Funding and Resources

Public libraries should seek additional funding from government and non-governmental organizations to improve their facilities and expand their services for individuals with disabilities. This funding is essential for implementing the necessary changes and enhancements.

### 7. Conduct Ongoing Research and Evaluation

Future research should be conducted to continuously assess the needs of individuals with disabilities and the effectiveness of library services. Regular evaluations can help identify areas

for improvement and ensure that libraries remain responsive to the evolving needs of their communities.

By implementing these recommendations, public libraries in Osun State can better serve individuals with disabilities, fostering an inclusive environment that empowers all community members and enhances their quality of life.

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